# DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAL ASSISTANCE ADMINISTRATION Olympia, Washington

To: Home Health Agencies Memorandum No: 05-48 MAA

Managed Care Plans
Regional Administrators

Issued: June 29, 2005

**CSO** Administrators

**For Information Call:** 

From: Douglas Porter, Assistant Secretary (800) 562-6188

Medical Assistance Administration (MAA)

**Supersedes # Memorandum:** 

04-46

**Subject:** Home Health Services Program: Fee Schedule Updates

Effective for dates of services on and after July 1, 2005, the Medical Assistance Administration (MAA) will implement a rate change for home health services.

#### **Maximum Allowable Fees**

The 2005 Washington State Legislature has appropriated a one (1.0) percent vendor rate increase for Home Health Services Program. The attached fee schedule reflects this increase.

Attached are updated replacement pages G.7-G.8 for MAA's current *Home Health Services Billing Instructions*.

Bill MAA your usual and customary charge.

#### **Diagnosis Reminder**

MAA requires valid and complete ICD-9-CM diagnosis codes. When billing MAA, use the highest level of specificity (4<sup>th</sup> or 5<sup>th</sup> digits if necessary) or the entire claim will be denied.

#### **Contact Information**

Send reimbursement issues, questions, or comments to:	Send authorization issues, questions, or comments to:			
Professional Reimbursement Section	Home Health Services Program Manager			
Specialty Services and Supplies Rates	Medical Assistance Administration			
Division of Business and Finance	Division of Medical Management			
PO Box 45510	PO Box 45506			
Olympia, Washington 98504-5510	Olympia Washington 98504-5506			
(360) 725-1845	(360) 725-1570			
Fax # (360) 753-9152	Fax # (360) 586-1471			

#### How can I obtain MAA's Provider Issuances?

To obtain MAA's numbered memoranda and billing instructions, visit MAA's web site at <a href="http://maa.dshs.wa.gov">http://maa.dshs.wa.gov</a> (select the *Billing Instructions/Numbered Memoranda* link).

To request a free paper copy from the Department of Printing:

- 1. **Go to: http://www.prt.wa.gov/** (Orders filled daily.)
  - a) Click *General Store*.
  - b) If a **Security Alert** screen is displayed, click **OK**.
    - i. Select either *I'm New* or *Been Here*.
    - ii. If new, fill out the registration and click *Register*.
    - iii. If returning, type your email and password and then click *Login*.
  - c) At the **Store Lobby** screen, click **Shop by Agency**. Select **Department of Social** and **Health Services** and then select **Medical Assistance**.
  - d) Select *Billing Instructions*, *Forms*, *Healthy Options*, *Numbered Memo*, *Publications*, or *Issuance Correction*. You will then need to select a year and the select the item by number and title.
- 2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX (360) 586-6361/ telephone (360) 586-6360. (Orders may take up to 2 weeks to fill.)

## **Common Explanation of Benefits (EOB) Denial Codes for the Home Health Program**

The Remittance and Status Report (RA) you receive back in the mail may list one or more of the following EOB codes.

<b>EOB Code</b>	Explanation of EOB Code
041	Duplicate of claim or service previously paid.
	Also, used if twice a day visits have been billed and there are no orders to cover the
	second visit.
043	Sent to MAA's Home Health Program Manager
	Do not rebill.
061	Bill Medicare A.
	If not Medicare eligible, submit justification to Home Health Program Manager and rebill.
068	Bill Medicare B.
	If not Medicare eligible, submit justification to Home Health Program Manager and rebill.
370	Services do not meet the Medicaid Home Health criteria.
	If you have supporting justification, submit documentation to the Home Health
	Program Manager and rebill.
373	Medical review by MAA.
	Call MAA's Home Health Program Manager at (360) 725-1570.
385	Your Plan of Care was received, however updated M.D. orders/clinical notes are
	needed to justify treatment.
	Example: One wound assessment needed for each month wound care is billed or
	documentation of reason home health is needed.
506	Telephone confirmation
	Claim or line item has been corrected.
591	Visits billed exceed plan of care.
	Submit physician change orders to cover the visits to the Home Health Program
	Manager and rebill.
592	No (current) plan of care on file.
	Please submit a plan of care to the Home Health Program Manager and rebill.

### Medical Review Rebilling:

- Prior to rebilling, please cross off all lines on the claim form that MAA has already paid.
- During your review period, if you receive a denial for payment and you have the supporting documentation, follow the criteria in Section E, then send the bill and appropriate documentation to:

ATTN: Special Handle Home Health Services Program Manager PO Box 45506 Olympia, WA 98504-5506

### Fee Schedule

The following rates are established for the two regional classifications of home health agencies: Metropolitan Statistical Area (MSA) and Non-Metropolitan Statistical Area (Non-MSA). The rates are as follows:

July 1, 2005

	Skilled Nursing Intervention/ Skilled, High-Risk Obstetrical Nursing	Brief Nursing Visit	Physical Therapy	Speech Therapy	Occupational Therapy	Home Health Aide			
Revenue Code:	0551	0580	0421	0441	0431	0571			
METROPOLITAN STATISTICAL AREA – RATES PER VISIT									
Bellingham	\$88.27	\$19.39	\$79.78	\$86.65	\$82.15	\$48.37			
Bremerton/ Kitsap	77.91	19.39	70.41	76.47	72.57	42.71			
Olympia	83.99	19.39	75.92	82.45	78.19	46.04			
Richland/ Kennewick	80.67	19.39	72.93	79.19	75.11	44.26			
Seattle/ Everett	88.95	19.39	80.40	87.30	82.78	48.73			
Spokane	88.71	19.39	80.28	87.19	82.67	48.68			
Tacoma	85.66	19.39	77.42	84.09	79.73	46.95			
Vancouver	89.12	19.39	80.84	87.81	83.23	49.03			
Yakima	81.51	19.39	73.62	80.02	75.89	44.66			
NON-METROPOLITAN STATISTICAL AREA – RATES PER VISIT									
Non-MSA	\$88.61	\$19.39	\$83.18	\$90.00	\$91.06	\$42.64			



**Note**: These rates are the most current rates and are effective for dates of service on and after July 1, 2005.